

Managed IT Services

Total IT Outsourcing

- Network Monitoring
- 24/7 Helpdesk Services
- On-Site Services
- WiFi Planning + Surveys

Support Internal IT Staff

- Network Monitoring
- 24/7 Helpdesk Services

Disaster Recovery & Business Continuity Solutions

- On-site
- Off-site
- Virtualization

Cloud-Based Hosted Solutions

- Exchange
- SharePoint
- VoIP PBX Phone System
- Microsoft Office 365

Industrial Network Services

- Network Audits
- Network Design
- Security Audit
- Custom Network Cabinets

Network Services Partners



Efficiency. Productivity. Security. These are just a few of the daily challenges you face in your industry. Werner Electric Supply and our vendor partners have a long history of helping customers like you overcome these challenges.

Managed IT Services

Annual Managed IT Support Tiers

	Self Managing		Werner Managed Service		
	Base	Plus	Base	Plus	Premium
Device Features					
Secure Remote Access to your Devices Anywhere with Secure Login	✓	✓	✓	✓	✓
Any Device Monitoring & Health Checks	✓	✓	✓	✓	✓
Network System Logging	✓	✓	✓	✓	✓
Server and Workstation Patch Management		✓	✓	✓	✓
Software Deployments to Managed Devices (desktops, laptops, servers)		✓	✓	✓	✓
Monthly Network, Server, and Desktop Device Optimizations			✓	✓	✓
Centralized Scheduled Tasks				✓	✓
Mobile Device Management (tablets, cell phone, etc.)				✓	✓
Orchestrate & Automate Business Tasks & Conditions					✓
Network Topology Features					
Create Dynamic Maps of your Network		✓	✓	✓	✓
Hop by Hop Analysis along Critical Network Paths			✓	✓	✓
Security Features					
Anti-Virus & Web Protection Software & Updates	✓	✓	✓	✓	✓
Advanced Adaptive Malware Protection (Ransomware)		✓	✓	✓	✓
Administered Virus & Malware Removals			✓	✓	✓
Comprehensive Application & Web Content Filtering				✓	✓
Full Disk Encryption & Remote Wipe Capabilities					✓
Backup and Recovery Features					
Monitor and Manage Supported Backup Solution			✓	✓	✓
Local File and Folder Backups			✓	✓	✓
Backup and Recovery Services			Optional	Optional	Optional

Markets We Serve



Primary Education

Support teachers and students in the connected classroom and remote learning.



Government

Simplify infrastructure and maximize security with smart IT for state and local government.



Healthcare

Achieve optimal HIPAA regulation and compliance and PCI standards with secure, reliable healthcare IT solutions.



Retail

Incorporate API integrations and business analytics for a modern, online retail experience for all your locations, including PCI DSS standards.





Self Management

The ideal package for small businesses to experience complete control over your business technology without having need of a full IT department. We provide the tool sets needed to support, maintain, troubleshoot and secure your business network, while also having an additional resource to reach out to when needed. This gives you the time you need to focus on your business functions. This management solution has two options to provide best fit for your business's needs.

Werner Managed Services BASE

Our Base entry level IT support package provides the common foundational IT support for small businesses with 24/7 real time alerting of outages and security incidents. After our IT optimization, your business will experience more consistent customer experiences and improved reliability.

Werner Managed Services PLUS

Builds upon our Base support package by introducing additional features needed for more complex and larger business. Provides additional remote and on-site support as well as greater operational efficiencies through your organization.

Werner Managed Services PREMIUM

Our highest tier level which is the most agile and provides unlimited support, assured data security, and highest technology experience for your business. This ensures alignment of IT service performance and business service value as well as achieves the best customer satisfaction by receiving quality service.

Add-on Capabilities

- Cloud and off-site data storage and back-ups
- Cloud and on-premise VoIP phone services
- Office 365 support and migration
- Networking and Virtualization
- Industrial services and consultations



Frequently Asked Questions

- What expertise do you have?
- Why should I trust you?
- What differentiates you from other IT service providers?
- How will you keep me informed about the work you're doing?
- How can you help with security and regulatory compliances?
- How can you help with convergence of our IT and OT?

Benefits Of Our IT Managed Services

- Local professional IT support team
- Experience in office / manufacturing network solutions
- Solutions specific to your individual needs
- Industry recognized partner with 70+ years of automation expertise
- Delivery of secure, high-quality services
- Enhanced security and compliance

Why Werner?

Clients choose Werner Electric because we can support their entire IT journey. The approach we use allows our clients to dictate the level of service they require from us at each stage. In turn, we deliver the desired outcomes for their company and ultimately help them reach their destination more quickly.

As a security driven company we are sure to keep on top of regulatory changes, make sure your employees understand the importance of compliances and constantly monitor for those compliances with the right tools.



Manufacturing

Increase your agility with rapid deployments and centralized management where IT meets OT. Achieve compliance with PCI standards.



Financial Services

Achieve agility, scale, security and simplification for large and small financial institutions and meet PCI DSS standards.



Higher Education

Connect with a reliable network and superior security to keep students, faculty and administration communicating. Our processes follow PCI DSS standards.



Hospitality

Provide guests with exceptional service through technology updates, backups, securing customer information and managing bandwidth. Our processes satisfy PCI DSS standards.

Request a consultation by contacting Network Solution's Managed IT Services at NetworkSolutions@wernerelectric.com

We are your local Managed IT Services provider



OUR MISSION
UNWAVERING
COMMITMENT
TO OUR CUSTOMERS, FAMILIES, COMMUNITIES
AND EACH OTHER
OUR VISION
RELENTLESS
PURSUIT
OF EXCEPTIONAL
CUSTOMER EXPERIENCES

Northwest, Northeast, and Southwest WI Region Branches

Appleton

4800 W. Prospect Ave.
Appleton, WI 54914
Phone: 920-815-4050
Fax: 920-815-4060

Green Bay

3055 Holmgren Way
Green Bay, WI 54304
Phone: 920-337-6700
Fax: 920-337-6710

Janesville

1000 N. Parker Dr.
Janesville, WI 53545
Phone: 608-752-9496
Fax: 608-752-5810

Stevens Point

2728 Church St.
Stevens Point, WI 54481
Phone: 715-344-6385
Fax: 715-344-0199

Fond Du Lac

1301 Capital Dr.
Fond du Lac, WI 54937
Phone: 920-924-4500
Fax: 920-924-4510

Iron Mountain

1400 Breitung Ave.
Kingsford, MI 49802
Phone: 906-779-5040
Fax: 906-779-5033

Madison

4428 Pflaum Rd.
Madison, WI 53716
Phone: 608-221-0090
Fax: 608-221-4559

Wausau

7900 Highland Dr.
Wausau, WI 54401
Phone: 715-845-8808
Fax: 715-845-6545

Southeast WI Region Branches

Kenosha

4611 68th Ave.
Kenosha, WI 53144
Phone: 262-997-6225
Fax: 262-997-6226

Pewaukee

W238 N1777 Rockwood Dr.
Pewaukee, WI 53188
Phone: 262-436-5676
Fax: 262-436-0667

Sheboygan Falls

47 Englewood Ct.
Sheboygan Falls, WI 53085
Phone: 920-694-3300
Fax: 920-694-3301



866-4-WERNER • WernerElectric.com